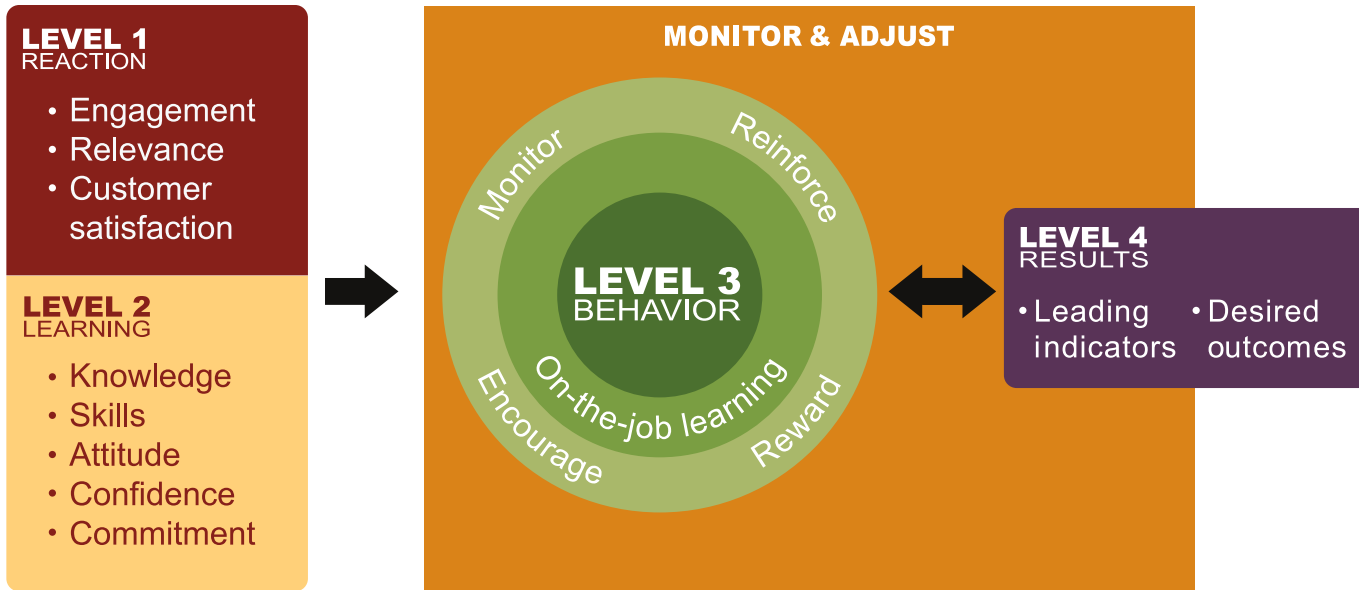


THE NEW WORLD KIRKPATRICK MODEL



**LEVEL 1:
REACTION**

The degree to which participants find the training favorable, engaging and relevant to their jobs

**LEVEL 2:
LEARNING**

The degree to which participants acquire the intended knowledge, skills, attitude, confidence and commitment based on their participation in the training

**LEVEL 3:
BEHAVIOR**

The degree to which participants apply what they learned during training when they are back on the job

**LEVEL 4:
RESULTS**

The degree to which targeted outcomes occur as a result of the training and the support and accountability package